



Aloha,

As you consider visiting us at Dole Plantation during the coronavirus (COVID-19) outbreak, we want to assure you that our primary concern is the health, safety and well-being of our guests, associates, tenants, and the communities we serve. Health and safety protocols are in place and, in some instances, are being enhanced in response to the current situation. Therefore, you may notice that we have increased the frequency of cleaning and disinfecting of:

- frequently-touched hard surfaces such as doorknobs and handles, tables, registers, touchscreens, counters, restrooms, etc.;
- amusement and entertainment areas, including our trains, food service areas, and retail areas;
- drinking fountains and bathrooms, including fixtures, metal fitting, and mirrors;
- tables and chairs at Dole Plantation; and
- door handles/push bars at building entrances (inside and outside).

We have also modified our business operations. Our cashiers are now wearing gloves when serving you. Food utensils have been removed from public areas and are now individually wrapped before being provided directly to our guests. We have also shared specific instructions with our associates on the importance of washing their hands and staying home if they feel sick or are returning from an area of the world identified as posing a coronavirus-related risk.

Beyond this, we will follow the guidance and recommendations of local, state and federal agencies to ensure that we deploy the best practices under the circumstances. And we will endeavor to do this in a way that minimizes disruption of our core functions and preserves our relationships with our visitors and associates.

At this time, we do not anticipate any disruption in services. So please feel free to visit us for enjoyable activities for the entire family, including the Pineapple Express Train Tour, the Plantation Garden Tour, and the Pineapple Garden Maze. We look forward to your visit with us!