

(Updated 9/14/21)

## **Dole Plantation Shipping & Delivery**

The following applies to orders placed through the <a href="www.DolePlantation.com">www.DolePlantation.com</a> online store.

Online pineapple orders must be ordered separately, through Dole Fruit Hawaii. Note that Dole Fruit Hawaii has its own Shipping and Delivery information.

Shipping Methods – Our chocolate products are shipped via UPS Air to help prevent melting during transit. For all other products, you may choose to have your items shipped via UPS or United States Postal Service. We ship only to the Continental United States (we do not ship internationally or to Alaska). Please note that UPS cannot ship to a P.O. Box.

Processing and Delivery of Orders – All shipments originate from Hawaii. Orders are shipped out Monday through Friday only (Holidays are excluded). Most orders will ship out within 2-3 business days from the time you place your order.

Out of Stock and Back Order – Occasionally, there may be an item that is out of stock or on back order. If this occurs, we will contact you either by phone or email to discuss alternatives.

Changes or Cancellations – If you would like to make changes or cancel your order please contact us at: <a href="mailto:admin@doleplantation.com">admin@doleplantation.com</a> or (808) 621-8408. Provide us with your name, order # and item you would like to make changes to.